Fiscal Year: 2015-2016

Quarter: 3

Total Unduplicated Client Count for Quarter: 7.243

Total Cases Closed in Quarter: 7.515

Total Units of Service for Quarter (Unit=1 Hour): 35.238

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE CLIENT RACE							
60-64:	1.717	Two or More Races:	89				
65-74:	3.026	Caucasian:	5.119				
75-84:	1.726	African American:	542				
85+:	688	Native American/Native Alaskan:	84				
Client Declined to Provide Information:	86	Asian/Pacific Islander					
Total:	7.243	Asian Indian:	36				
CLIENT GENDER		Cambodian:	2				
Male:	2.649	Chinese:	175				
Female:	4.586	Filipino:	119				
Client Declined to Provide Information:	8	Japanese:	49				
Total:	7.243	Korean:	38				
OTHER CLIENT CHARACTERISTICS		Laotian:	2				
Frail/Disabled:	2.528	Vietnamese:	77				
Homebound:	115	Guamanian:	2				
Lives Alone:	3.267	Hawaiian:	12				
Institutionalized:	61	Samoan:	8				
Suspected Victim of Elder Abuse/Exploitation:	311	Other Asian/Pacific Islander:	53				
Limited English:	1.182	Race Unknown/Some Other Race:	726				
Rural:	1.336	Client Declined to Provide Information:	110				
Greatest Economic Need (Minority):	1.438	Total:	7.243				

Fiscal Year: 2015-2016

Quarter: 3

Greatest Economic Need (Non-Minority): 2.224

Greatest Economic Need (Minority Status Unknown): 128

CLIENT ETHNICITY

Hispanic/Latino: 1.408

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			insel and ice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	386		261	68	19
A2. Contracts/Warranties:	242		178	30	8
A3. Other Consumer/Finance:	553		338	91	8
EMPLOYMENT					
B1. Discrimination:	7		3	2	0
B2. Other Employment:	99		71	19	3
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	198		140	26	11
C2. Conservatorship:	104		48	15	14
C3. Other Family:	107		72	11	15
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	299		173	100	19
D2. Medicare:	104		52	36	1
D3. Other Health/Community Based Care:	155		111	22	3
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1,447		938	185	104

Fiscal Year: 2015-2016

Quarter: 3

Quarter: 3						
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	344	216	81	24		
E3. Other Housing:	389	242	61	7		
INCOME MAINTENANCE						
F1. Social Security:	236	173	42	5		
F2. Supplemental Security Income (SSI):	233	148	50	26		
F3. Pensions/Retiree Benefits:	47	35	10	0		
F4. Other Income Maintenance:	118	80	26	7		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	68	42	10	4		
G2. Elder Abuse/Neglect/Exploitation:	332	201	44	44		
G3. Other Individual Rights:	227	146	83	29		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1.122	725	389	17		
H2. Advance Health Care Directives (AHCD):	596	309	328	1		
H3. Financial Powers of Attorney:	392	213	248	8		
H4. Other Miscellaneous:	344	157	87	2		
TOTAL CASES OPENED IN QUARTER: 8,149 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		5.072	2.064	379		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 34,278						

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 91

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 307

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 167

Fiscal Year: 2015-2016

Quarter: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

658